



Barn Yard Equine
www.barnyardequine.com

All participants in services at Barn Yard Equine will be held to the following policies regarding cancellations, no shows, and late arrivals.

Cancellation Policy: If a participant has two or more cancellations within a 4-week period, we reserve the right to discontinue services.

No Show/Late Cancellation Policy: Participants will be allowed one no show or last minute cancellation. Late Cancellations will be considered “late cancellations” if they occur after 6pm the night before a morning session and on the day of an afternoon session. Participants will be reminded of our policies at the time of the first late cancellation/no show and we reserve the right to discontinue service at the time of the second no show or late cancellation.

Late Arrival Policy: Late arrival will result in decreased time spent on the horse in order to maintain the scheduling of our program. We reserve the right to discontinue services after two late arrivals within a four week period or 3 or more late arrivals per quarter. Participants will be considered late if they arrive more than 5 minutes after their scheduled therapy time.

We understand that life circumstances may influence a participants ability to attend sessions at Barn Yard Equine and our policies allow accommodation in the events of illness, hospitalization, extended travel, etc at the discretion of therapists and the Barn Yard Equine team.

Signature: _____

Printed Name: _____

Date: _____

Thank you!
Barn Yard Equine
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